

Concord Environmental Services LLC

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October 12, 2009

The Woodstove


Tom,

I just wanted to take a moment of your time to tell you of my experience with your company. As you are aware, I am a repeat customer and that's simply because of the professionalism, the service and the cleanliness of your staff. I recently had a freestanding gas stove installed and was very impressed with the prompt arrival of your company, the amount of time it took to install it and the way they left the job when they were done.

I know that I was going back and forth, against your better judgment, as to whether that stove was the right one for me. Let me tell you, I could walk around in my underwear in the dead of winter and still be sweating!

If you ever need a reference feel free to use my name and my personal experience that I had with your company. Thank you so much for the wonderful experience.

Sincerely,



Robert Taveroni
President