

Christine Melick
Woodstove
1643 Highway 35
Oakhurst, N.J. 07755

Dear Christine,


In the beginning of February your repairman, Matthew, came to fix my gas fireplace. It had not been staying lit and the pilot light went out for no apparent reason. It was in this condition for three and a half years, during which time I called another company and they sent four different repairmen to attempt to fix it. I was about to give up when I called your company and you sent Matthew, who immediately saw that it was a faulty control module. He replaced it and spent a good amount of time with his wire brush cleaning the pilot light section. He then very carefully cleaned the glass before putting it back in place. He was exceptionally neat and fixed the problem. The fireplace has worked well ever since his visit.

In these days of staying at home all the time, I can't tell you how comforting it is to have a nice fire blazing in the evening. It helps during these difficult times.

I am so glad I reached out to your company and that you sent such a well-trained person to address the problem with the fireplace. Matthew was great, but I'm sure you know that already.

Just thought I would write to say thanks and that I shall be calling upon you for any future fireplace needs.

Stay well,



Robert Chabak

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302 Sixth Ave.

Normandy Beach, New Jersey 08739